



## MESSAGE FOR OUR GUESTS – COVID 19 – UPDATE

Villa Geba is a small Boutique Hotel, member of Small Luxury Hotels of the World, committed to creating memorable experiences, but also, to bestowing our renowned warmth, care and attention onto guests, ensuring their comfort and safety.

Right from the very beginning of the COVID-19 outbreak, we have taken the necessary steps to protect the well-being of both our guests and employees.

Villa Geba and its Restaurant Muse are fully committed to the strict adherence of measures implied by the World Health Organization, Montenegrin Government and Montenegro National Coordination Body for Communicable Diseases.

## TRAVEL SAFETY

For those who are indeed able to travel, our doors will open shortly, and we look forward to welcoming you with our familiar warm smile and savoir-faire. Actions taken include but are not limited to:

- Installation of additional hand sanitizing stations
  - Frequent sanitization of all common areas
- Maintenance of appropriate chlorine levels and regular deep cleaning of swimming pool.
  - Habitual disinfection of guestrooms
  - Extensive training for staff on all procedures

## RESTAURANT

- 1.5m distancing between dining tables.
- Compulsory use of face masks and gloves during both preparation and service by all staff.
  - Presentation of dishes under restaurant bells.
- Enforcement of the already strict health and safety protocols always implemented by our kitchen team and the addition of mandatory glove and face mask use.
  - Anti-bacterial sanitizers for guests upon entry and again when seated.
  - Disinfection of equipment and furniture after the departure of each guest.
- Limited use of paper menus: Guests will be provided with disinfected Ipads for menu browsing.
  - Discontinuation of buffet or self-service options
  - Encouragement of payment by credit card

## HOTEL

- Guestrooms: The reinforcement of the rigorous cleaning and disinfection protocols already in place, using the appropriate certified products.
  - Daily service + turndown service
  - Front Desk: check in and check out will be done remotely
  - Cleaning and disinfection of all common areas and public restrooms, including the lift and all doorknobs, 5 times per day minimum.
- Mandatory use of gloves and face masks at all times by our chambermaids.

The Top Priority of Villa Geba is to protect the health and safety of our guests and team. We will continue to revise and evolve our procedures in accordance with the appropriate official authorities.

**Continuons à rêver et restons positifs !**

**L'occasion de profiter de la beauté sauvage du Monténégro, les services exclusifs et le savoir-faire de la Villa Geba sont là pour un moment d'enchantement !**

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