



Terms and Conditions

Season 2022

We would like to take the opportunity to thank you for your interest and partnership and how delighted we are to co-operate with you. We appreciate all business from your establishment and do prefer to work on a - on request only - basis to make sure all your clients will get our unique tailor-made experience at VILLA GEBA.

CHECK-IN & CHECK-OUT - ARRIVAL & GENERAL INFORMATION

Clients may check-in any time after 4 p.m. on arrival date. Clients must checkout of their room no later than 12 p.m. on departure date; early check in or late check out depend on availability. There is the possibility of a late check out at an additional charge. Please let us know in time should your clients wish to have an early check in or late check out.

We are focusing on personalized service and kindly ask you not to hesitate to let us know any special requests of your clients. This is one reason why we ask you or respectively our guests to complete the pre-check in form. Your assistance in this matter really helps to personalize your client's stay from the first minute onwards - one of the key services of VILLA GEBA.

VILLA GEBA SPECIALS FOR ALL BOOKINGS (included in all room rates)

- Gourmet Breakfast
- Free Wi-Fi
- Access to Spa Facilities and Infinity Pool
- Concierge Service
- Shuttle Service in Sveti Stefan and Budva
- Valet and Baggage Service

VILLA GEBA EXTRAS & SERVICES ON DEMAND (at an additional cost)

- Transport from/to Tivat, Podgorica and Dubrovnik Airports
- Parking or Garage
- Spa Treatments
- Bar and Restaurant Muse
- Mini-bar

VILLA GEBA EQUIPMENTS IN ALL ROOMS AND SUITES

- King Size Bed 180*200 or 200*200
- Flat Screen TV
- State of the Art Sound System
- Free Wi-Fi
- Kitchen Facilities (water kettle and coffee machine)

- Safe Box
- Mini-bar
- Bath Amenities
- Bathrobes
- Hairdryer
- Beach Towels, Flip flops and Beach Bag

VILLA GEBA SPA

Jacuzzi, Sauna, Hammam, Ice Fountain, Recreation Area, Treatment Room, Treatments by "Terrake", Heated Infinity Outdoor Pool, Terrace with Sunbeds.

MUSE RESTAURANT AND BAR

Breakfast from 07:00 till 11:00

Lunch and Snacks from 12:00 till 17:00

Dinner from 19:00 till 23:00

Bar from 12:00 till the End

Outdoor Bar from 12:00 till 23:00

DRESS CODE

The dress code at VILLA GEBA from morning to evening is smart casual, at the pool - beachwear, in the Sauna we do not have restrictions.

Exceptions are Christmas Eve and New Year's Eve when we do ask our guests when visiting the restaurant and the bar to consider black tie to make the evenings more magical.

DEPOSIT

A deposit of 50 % of the total amount for the stay must be paid upon reservation. Full pre-payment of the total amount of the stay is due 14 days before the guest arrival. Payment to the hotel can be made by the following methods: By credit card, filling in and signing the hotel authorization form mentioning credit card number, expiry date, and 3 digits crypt code. Or by bank transfer to the hotel bank account (bank transfer fees are at the charge of the client).

Noncompliance with the above conditions can result in the cancellation of the reservation.

CANCELLATION

Mid-season and Low Season:

- In the case of cancellation up to 7 days prior to arrival; no penalty, deposit is fully refundable.
- In the case of cancellation from 7 to 3 days prior to arrival; 50% will be charged.
- In the case of cancellation less than 3 days prior to arrival; 100% will be charged.

High Season:

- In the case of cancellation up to 15 days prior to arrival; no penalty, deposit is fully refundable.
- In the case of cancellation from 15 to 7 days prior to arrival; 50% will be charged.
- In the case of cancellation less than 7 days prior to arrival; 100% will be charged.

For all reservations:

- In case of no show or early departure 100% of the total amount of the stay is charged.

PROFORMA INVOICES

All our rates (inclusive of VAT) and invoices will be in EUR. Your commission will be paid from the Gross room rate. With every booking confirmation we will provide you with a proforma invoice showing your commission percentage and amount.